

Ideas to Improve Bangladesh's Digital Reach

- Provide tax incentives for expansion of IT/ITES industry.
- Ease restrictions on payment for freelancer workers.
- Improve management of intellectual property rights (IPR).
- Integrate IPR with Equity Entrepreneurship Fund (EEF) for valuation of intangible assets.
- Increase consumers' willingness to buy non-anti-virus software.
- Emulate RMG experience to boost IT entrepreneurship.
- Rollout Controller of Certifying Authority (CCA) for e-wallet and digital financial transactions.
- Education quality improvement through IT-enabled learning in all classrooms.
- Building ICT capacity of teachers in primary and secondary education.
- Making appropriate use of ICTs in training programs.
- Expanding IT graduate pool.
- Capacity building of madrasa teachers in using ICT and computer aided learning.
- Equip government approved Madrasas with multimedia classrooms.
- Mandatory vocational ICT education for dropouts.
- Support and scale TCV (time, cost and visit) innovation process technique.
- Continue expanding public services through Union Digital Centers (UDC).
- Activate urban service delivery access points following the UDC model.
- Provide financial support to Chief Innovation Officers (CIOs) and Innovation Teams.
- Creation of a civil registry to be used by all public and NGO service delivery organizations.
- Set up electronic dashboards with administrative alerts under a whole-of-government framework.
- Provide online information as well as forms, applications, and other documentation for all public services.
- Expand e-Filing system to all offices of the government.
- Integrate human resources, payroll, leave, study tour, and training management with e-Filing.
- Provide free eHealth services by using the 'Aponjon' (the close/dear one in Bangla) database.
- Design and implement a digital rights policy.
- Use of mobile phones as a radio device for disseminating public information, especially in times of emergencies and natural disasters.
- Establishment of more community radio stations across all divisions.
- Adopt measures to exchange and share government data both vertically and horizontally.
- Provide ICT training to constables and all ASI officers who have direct interface with citizens.
- Design a uniform system for digital recording of complaints.

- Improve crime data management system (CDMS) across all district and divisional headquarters.
- Build capacity of law enforcement agencies in prosecuting cybercrimes.
- Protect citizens from breach of privacy, security and fraudulent activities.
- Establish reliable and secure internet infrastructure across Bangladesh.
- Increase financial support to Service Innovation Fund (SIF).
- Reduce tax on broadband.
- Universalize mobile broadband access.
- Establish ICT infrastructure through an open market approach.
- Create local digital contents to correspond to local problems and demands.
- Use of social media to increase government-to-citizen and vice versa interactions.
- Formalize use of UDC Blog as a grievance redressal mechanism within the government structure.
- Digital processing of ongoing legal cases.
- Create home-grown mechanisms to increase youth's participation in Digital Bangladesh programs.
- Using BRAC's Social Innovation Lab as a PPP platform.
- Conduct a cost-benefit analysis scrutiny, based on the TCV parameters, for prioritizing implementation of Digital Bangladesh projects.
- Adopt a localized cybersecurity model.
- Monitor implementation of ICT Master Plan and ICT Policy.
- Creation of local anti-virus software.
- Forecast Digital Bangladesh's requirements of teachers, doctors, economists, etc.
- Establish the Kaliakoir Hi-Tech Park.